



Swegon Operations S.r.l. - Quality, Health, Safety & Environment Policy

Swegon Operations, a company of the Swegon Group specialising in the manufacture of air conditioning systems for large spaces, designs, develops and produces equipment and solutions for the Commercial Comfort Cooling, Technological Cooling e Data Cooling segments.

At **Swegon Operations** we believe that:

- compliance with the principles of correctness, loyalty and transparency is essential in all our business operations and with all our stakeholders;
- our products and our after-sales services must constantly be compliant with the Customer's qualitative standards, the expectations of the relevant stakeholders and the mandatory requirements of the laws and regulations in force;
- management of environmental issues is a priority for the environment and for our success, and continual improvement of our environmental performances can help us fulfil the demands of stakeholders, who are increasingly sensitive to issues concerning environmental protection;
- it is important to constantly implement the culture of Quality, Health, Safety & the Environment at work, in all our activities and in all fields of application.

The commitment of **Swegon Operations** in terms of dedicated resources and production equipment is unquestioned and we consider indispensable the achievement of the Quality, Health, Safety & Environmental goals, which may be summarised as follows:

- as regards products, they include energy efficiency, reliability and competitiveness, mitigation of environmental impacts and improvement of the Health and Safety standards;
- as regards the operating departments, they include efficiency, enhanced respect of the Environment and compliance with the Health and Safety standards;
- as regards after-sale technical services, they include responsiveness, efficiency and effectiveness, respect of the Environment and improvement of the Health and Safety standards.

For the purposes above, **Swegon Operations** have implemented an Integrated Environmental Quality System as well as a Health and Safety System, in compliance with standards UNI EN ISO 9001:2015 and 14001:2015 and standard ISO UNI 45001:2018, respectively, which can be applied to all our operations. Additionally, we are engaged:

- to fully and constantly fulfil customers' expectations, with a view to winning their long-term confidence;
- to maintain open and proactive relationships with the stakeholders who have a legitimate interest resulting from our performances in relation to Quality, Health, Safety and the Environment;
- to make sure that all members of staff are aware and competent enough to implement and maintain a responsible organisation;
- to promote an environmental culture when developing our products, based on the life cycle logic, with the involvement of all our partners;
- to act in compliance with the laws, standards, directives, internal standards, as well as the applicable EU directives regarding products, in other words:
 - ✓ the Machinery Directive on the safety of machinery;
 - ✓ the Electromagnetic Compatibility Directive;
 - ✓ the Low Voltage Directive;
 - ✓ the Pressure Equipment Directive (PED);
 - ✓ the Directive on the Reduction of Hazardous Substances (RoHS) in EEE;
 - ✓ the Directive on the reduction of Waste Electrical and Electronic Equipment (WEEE) in EEE;
- to prevent pollution and to reduce the environmental impact of our operations, products and services;
- to fully comply with the requirements of the management systems, with a view to ensuring continual improvement of:
 - ✓ products, processes and services;
 - ✓ pollution prevention and minimisation of the environmental impact;
 - ✓ performances in the area of Quality, Health, Safety and the Environment by way of defining objectives and monitoring their progress on a regular basis;
- to raise the awareness of product and service suppliers on the need to comply with the requirements set out in the management systems;
- to prevent occupational diseases, accidents or injuries experienced by our employees and any other worker on the production site;
- to minimise Health and Safety risks resulting from our operations, products and services;
- to make available suitable human, economic and technological resources to improve the performances of our management systems;
- to examine information received from Customers and End Users, Workers and the Stakeholders, which are of vital importance to us. We at Swegon Operations are also committed to resolving any problems reported and to using such information as an indispensable tool to improve our products and our organisation;
- to conduct formal audits and, where necessary, to make appropriate changes to our policy, management systems, procedures and objectives.

The General Manager is hereby asking all members of staff and collaborators of Swegon Operations to comply with this Corporate Policy.

Cona (Venice), 23/03/2020
Swegon Operations S.r.l.

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**The General Manager
Massimo Boischio**